

PROJECT PAPER
ON
Analysis of Employee's Job Satisfaction: A Study on Janata Bank Limited (Narinda Branch)

Submitted To:

Controller of Examinations
National University
Gazipur-1704

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Program: MBA



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15th November, 2023

To

The Controller of Examinations

National University

Gazipur-1704

Subject: Submission of Project Paper.

Respected Sir,

I am delighted to present the project paper on **Analysis of Employee's Job Satisfaction: A Study on Janata Bank Limited (Narinda Branch)** which I have prepared to fulfill the internship requirements. During the process of compiling this report, I collaborated with various individuals, and the dedicated branch staff made extensive efforts to provide the necessary data and information.

Throughout the report's preparation, I diligently attempted to assemble pertinent information and analyze it comprehensively. I would like to express my gratitude for your valuable cooperation and coordination in this endeavor.

Sincerely yours

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Student's Declaration

I, **Kaoser Jahan Shimu** , bearing Registration Number **19601000607** and enrolled in the 2019-2020 session, hereby assert that the Project Paper titled **Analysis of Employee's Job Satisfaction: A Study on Janata Bank Limited (Narinda Branch)** is an original piece of work exclusively crafted by me. I conducted this research under the guidance and supervision of my mentor, **Aminul Haque Russel**, who serves as the assistant teacher of DIIT.

I also affirm that every aspect of this thesis is entirely original, and no portion or entirety of this report has been previously presented to any other academic institution or university to obtain any degree, award, or objective.

.....

Kaoser Jahan Shimu

Registration No:19601000607

Roll No:2020481

Session:2019-2020

Major: HRM

Program: MBA

SUPERVISOR'S CERTIFICATE

I hereby confirm that the Internship Report titled **Analysis of Employee's Job Satisfaction: A Study on Janata Bank Limited (Narinda Branch)** which has been prepared and submitted by Kaoser Jahan Shimu, a student enrolled in the MBA program with Registration Number 19601000607 for the 2019-2020 session, is carried out under my supervision and guidance. This report serves as an essential component of the requirements for obtaining a MBA degree from the Daffodil Institute of IT (DIIT), affiliated with the National University of Bangladesh.

I attest that this project paper represents a valuable and substantial contribution to the overall program.

.....

Aminul Haque Russel

Assistant Professor

Department of Business Administration

Daffodil Institute of IT(DIIT)

ACKNOWLEDGEMENT

To commence, I want to express my heartfelt gratitude to the Almighty Allah for enabling me to complete my project paper within the stipulated time.

The pursuit of any study is inherently reliant on the assistance and collaboration of others. Undertaking research on **Analysis of Employee's Job Satisfaction: A Study on Janata Bank Limited (Narinda Branch)** within the context of Bangladesh would not have been achievable without the invaluable support of several individuals.

I wish to extend my deep appreciation to my academic supervisor, **Aminul Haque Russel**, who serves as the assistant teacher of DIIT. His unwavering support, guidance, constructive insights, vigilant supervision, instructions, and valuable advice were instrumental in motivating and enabling me to successfully complete this report.

EXECUTIVE SUMMARY

The project paper is a dynamic approach for practical knowledge gathered at this study. This study has increased my experience in banking sectors. The information regarding this research has collected from the Janata Bank Limited. I believe that this report will provide me necessary knowledge to work in the banking sector and also help me to build a flourishing career. The objective of this program is to connect the gap between academic and real life situations. After completion of academic course requirements, the students of MBA are gather practical knowledge for making report. There are five chapters in total. Among them Chapter one contains introduction, origin of the study, objectives of the study, scope of the study, methodology of the study and limitation of the study. Chapter two organizational overview has been discuss about of Janata Bank , mission, vision, product service offered by organization, service areas, operational network organogram, Janata Bank Limited's corporate social responsibilities. Chapter three is about theoretical background and the topics are concept of job satisfaction, effects of job satisfaction benefits of employees job satisfaction, model of job satisfaction. Chapter four is data analyses are gender, age, education level, job position, job duration, work environment, salary satisfaction, increment satisfaction, welfare facilities, other facilities, performance appraisal system, working facilities .Last chapter five is about finding, recommendation and conclusion.

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ACRONYMS

S.L	Short form	Abbreviation
01	JBL	Janata Bank Limited
02	CA	Current Account
03	SB	Savings Account
04	FDR	Fixed Deposits Receipts
05	SDR	Security Deposits Receipts
06	STD	Short-Term Deposit Accounts
07	CSR	Corporate Social Responsibilities
08	ATM	Automated Teller Machine